



Medical Management Update
February 2018



Access to Care
for all MHP Members

McLaren Health Plan (MHP) is committed to appropriate health screenings that aid in the promotion of healthy life styles. In an effort to promote annual exams and preventive services, we can identify for you which MHP members have NOT received services in the past year. To access this information:

- Review your gaps in care reports that list services needed for each member and contact those members. Your personalized reports will be distributed to you throughout 2018.
- Review your current eligibility list on the provider portal and contact those members you did not see in 2017.
- Contact MHP's Customer Service staff at (888) 327-0671 for assistance with address and telephone numbers of members who have not yet established a relationship with your office.

MHP has staff available to assist you in scheduling your patients for preventive visits. If you are interested in this program, please use the feedback section below and fax to MHP.

MHP will contact members who have not been seen by a primary care physician during 2017 and encourage them to contact your office for an appointment.

The National Committee for Quality Assurance (NCQA) and the Michigan Department of Health and Human Services (MDHHS) monitor the access rates of health plans. The measure requires that children and adolescents are seen at least once per year by a primary care physician, and adults age 20 and over have at least one outpatient ambulatory visit per year. For access rates, these visits may consist of both well and/or sick visits.

McLaren Health Plan thanks you for the quality care you deliver!

PCP Feedback (Please print)

Comments, requests, questions, etc.: FAX to **(877) 502-1567**

Name _____ Phone _____

Email _____

